

Access and Flow

Measure - Dimension: Efficient

Indicator #1	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Rate of ED visits for modified list of ambulatory care-sensitive conditions* per 100 long-term care residents.	O	Rate per 100 residents / LTC home residents	CIHI CCRS, CIHI NACRS / Oct 1, 2023, to Sep 30, 2024 (Q3 to the end of the following Q2)	12.09	6.90	To be closer to the provincial average	

Change Ideas

Change Idea #1 Recently hired a nurse practitioner full time - currently trialing on call schedule

Methods	Process measures	Target for process measure	Comments
Nurse Practitioner will be on site 3 days per week and working remotely 1 day per week. Working with physician to develop on call schedule	Number of residents sent to ED	Reduce number of residents sent to ED to 6.9 or better over the next quarter	

Change Idea #2 Enhance staff training on early recognition and management of common conditions that may result in ED visits, such as infections and dehydration

Methods	Process measures	Target for process measure	Comments
Nurse Practitioner has been providing education on site to registered staff Working on building capacity with registered staff	Number of residents sent to ED	Reduce number of residents sent to ED to 6.9 or better over the next quarter	

Equity

Measure - Dimension: Equitable

Indicator #2	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Percentage of staff (executive-level, management, or all) who have completed relevant equity, diversity, inclusion, and anti-racism education	O	% / Staff	Local data collection / Most recent consecutive 12-month period	98.78	100.00	All staff to complete training in equity, diversity, inclusion and anti-racism.	

Change Ideas

Change Idea #1 Equity, diversity, inclusion and anti-racism education is part of our mandatory annual education.

Methods	Process measures	Target for process measure	Comments
This training has been added to our on-line learning platform	Number of staff that have completed the education	100% of staff will complete the education in 2025	Total LTCH Beds: 60

Safety

Measure - Dimension: Safe

Indicator #3	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Percentage of LTC home residents who fell in the 30 days leading up to their assessment	O	% / LTC home residents	CIHI CCRS / July 1 to Sep 30, 2024 (Q2), as target quarter of rolling 4-quarter average	21.66	15.00	We would like to decrease our falls as much as possible	

Change Ideas

Change Idea #1 Screen all new residents to identify those at risk for falls and their fall risk factors; determine appropriate interventions

Methods	Process measures	Target for process measure	Comments
Nursing Advantage Falls Screening	Number of residents with falls screening completed	100% of residents will have falls screening completed on admission, quarterly and with significant change in condition	

Change Idea #2 Ensure that each resident has an individualized plan of care for fall prevention; reassess residents after any major health change or at least once a year

Methods	Process measures	Target for process measure	Comments
Each resident screened at risk for falls will have their care plan updated with current fall prevention strategies.	Number of resident with fall prevention interventions on their plan of care	100% of residents who screen positive for risk of falls will have fall prevention interventions on their care plan over the next 6 months	

Measure - Dimension: Safe

Indicator #4	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Percentage of LTC residents without psychosis who were given antipsychotic medication in the 7 days preceding their resident assessment	O	% / LTC home residents	CIHI CCRS / July 1 to Sep 30, 2024 (Q2), as target quarter of rolling 4-quarter average	28.00	25.00	We want to decrease unexplained antipsychotic use as much as possible.	

Change Ideas

Change Idea #1 Physician and Nurse Practitioner, in collaboration with pharmacist are completing quarterly medication reviews with focus on deprescribing medications.

Methods	Process measures	Target for process measure	Comments
Pharmacy reviews and provides quarterly updates on antipsychotic use	Number of resident receiving an antipsychotic who do not have psychosis	Number of resident receiving an antipsychotic who do not have psychosis will decrease by 10% over the next 6 months	